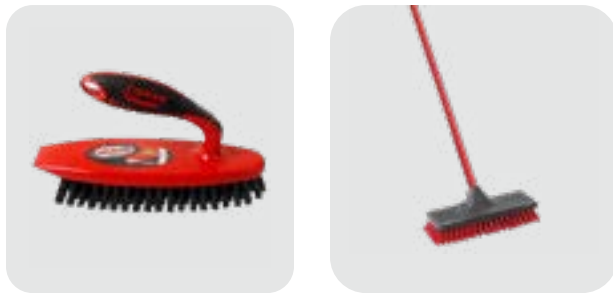




Care and Use

How to care for AquaTraction

Due to the closed-cell nature and stain resistance of AquaTraction's polyethylene material, most stains will come out using warm water, detergent soap, and a stiff-bristled scrub brush. While stains are removable, it is always easier to remove them while they are fresh, prior to being walked on or exposed to the sun. When brushing, it is best to brush parallel to the grain in your AquaTraction flooring. AquaTraction recommends a stiff bristled scrub brush as shown below. When finished with cleaning, rinse off any remaining residue with warm water.



For more stubborn stains, follow the steps laid out below.

1. Spray a spot cleaner onto the affected area generously.
2. Lightly scrub the area using the above-mentioned brush to help activate the chemicals.
3. Wait 3-5 minutes for the cleaner to react and scrub the area parallel to the brushing direction of the floor, using warm water to rinse off any remaining chemicals.
4. Repeat steps 1-3 as needed until the affected area has been properly cleaned.
5. If the area does not come clean, use bleach diluted with warm water. (Recommend 1 cup of bleach to 1 gallon of warm water). Be sure to rinse the treated area thoroughly with warm water when done.

Be sure to read and follow any warnings and safety measures listed on the bottle of spot cleaner or bleach that you are using. Wear all protective clothing, gloves, and eye protection recommended to avoid potential injuries.

You may use a low-pressure pressure washer to wash your floor. However, be careful not to hold the tip too close to the pads. Avoid spraying the seam gaps too aggressively, as this may force water under the pads, resulting in adhesion failure.

How to address an air bubble

While it is uncommon for your floor to form air pockets under the pads, given the right conditions, it is possible. Customers should look over the product thoroughly after installation to ensure no air bubbles form from expansion. These areas can expand over time with heat and cold. It is best to address any issues as soon as they become apparent to avoid future problems. Issues with air bubbles will not be covered under the AquaTraction warranty and the customer should remove the air bubbles themselves. To fix this issue, follow the steps below.

1. Attempt to push the trapped air to the nearest pattern line by pressing down firmly and sliding your hand toward the nearest line or edge.



2. Using a fresh utility knife blade or needle, carefully push the tip through the bottom edge of the pattern line until you feel the substrate below.



3. Remove the blade or needle, carefully setting it down in a safe location to not harm yourself or damage other areas of your floor.
4. Slowly press down on either side of the incision to release any trapped air below your pads.
5. When completed, the incision will reseal itself and should remain hidden to the viewer.



6. If you cannot get the air bubble to a pattern line, follow the same steps above using as small of a needle as possible. Once completed, take a stiff, bristled scrub brush and gently brush the incision parallel to the brushing direction of your floor.

How to address a small corner lift

If a small corner is beginning to lift on your pads, it is best to address the problem immediately to avoid further damage to the adhesive. To address this issue, follow the steps below.

1. Gently pull back on the corner that is lifting, while being careful not to disturb any flooring that is still adhering.
2. Using a damp cloth with warm water, wipe away any debris or dirt that may be under the pad to ensure good adhesion.
3. Allow ample time for moisture to evaporate. Any existing moisture may cause the adhesion process to fail.
4. Once the area is completely dry, disperse your glue onto the substrate. We recommend using the clear Gorilla glue as shown below.
5. Once the glue is consistently dispersed, lower the lifting corner and press down firmly for 3 minutes.
6. Place a smooth-faced weighted object on the corner for 24 hours to ensure the glue has the proper time to cure.

