



Warranty

## LIMITED WARRANTY ON AQUATRACTION FOAM MATERIAL

In some cases, defects are possible, but we are here to help! Please refer to the information below to see if you are qualified for AquaTraction's Limited Warranty.

A limited Warranty is only valid when pads are measured and installed by a certified AquaTraction full-service dealer. Limited warranty is not transferable. Warranties that require authorized dealer labor must be completed by the original authorized dealer. A final inspection is required at the time of installation to identify any manufacturing defects. Any gouges, miscuts or manufacturing defects should be brought to the attention of our staff on the day of installation. Identified issues will be resolved through the support and help of an AquaTraction Authorized Dealer and covered under warranty terms. This warranty does not cover materials, labor, or installation unless specified below.

AquaTraction provides a pro-rated 60-month non-transferable limited warranty to clients on the material. Please refer to "How to Submit a Warranty Claim." Any warranty claim hereunder must be submitted within TEN (10) days of the covered claim, incident or defect. Failure to submit the claim within this period constitutes a waiver of the claim, will void the warranty, and relieve AquaTraction of further responsibility. Timely notice of the warranty claim is important.

### What is covered:

1. Adhesion – This limited warranty covers the adhesion of AquaTraction onto non-porous surfaces, such as fiberglass and aluminum, when installed by a certified AquaTraction full-service dealer. Adhesion warranties cover 100% of material cost for 0-1 years upon installation for specific pads that have adhesive issues. Years 1-5 will be discounted at 25%. Authorized AquaTraction dealers should always use adhesive promoter primers (except smooth aluminum) and install while temperatures exceed 60 degrees Fahrenheit. (See reference installation documents)
2. Light Amplification – AquaTraction may distort or fade when exposed to temperatures exceeding 180° F. Reflection of sunlight from surfaces adjacent to AquaTraction may create a supercharge "laser beam-like" light that will exceed maximum temperature. AquaTraction will cover distorted pads 100% of the material cost, one time upon installation, for 0-1 years. Year 1-5 will be discounted by 25% of the retail price. Once light amplification is identified, the customer must work with the dealer for future resolution. Light Amplification will only be warranted one time. If suggested precautions are not taken, this could happen again.
3. ALL Warranty pads will be recut and sent directly to customer for installation. If customer would like replacement pads to be installed by dealer, they will need to contact the dealer directly once the claim is approved by AquaTraction. AquaTraction dealers are independent and may apply labor charges for installation, which are not covered by this warranty.

### WHAT THIS LIMITED WARRANTY DOES NOT COVER

1. Expansion / Contraction – AquaTraction is a synthetic material expected to expand and contract with different climates and temperatures. AquaTraction will not cover

pads that have experienced expansion and contraction. AquaTraction can provide customers with a seamless design; customers should expect that expansion / contraction will occur and small gaps may appear depending on atmospheric or environmental conditions.

2. Air Pockets – Though rare, air may become trapped under installed pads and may be unnoticed until air begins to expand and contract. Use of a needle or utility knife will allow air to be released and pads to be adhered back to the substrate.
3. Stains – Through extensive testing, it has been proven that tough stain items such as Sharpie markers, wood stain, fish blood, red wine and grease can be removed from AquaTraction. Clean with a heavy scrub brush and water/detergent mixture; citrus based degreaser on hard stains.
4. Fading - Some minor fading or discoloration may occur overtime with use of AquaTraction flooring in a marine environment. Vibrant colors such as red, orange, yellow and lime green could experience more fading than all other standard colors. Customers choosing red, orange, yellow or lime green should keep boats covered and try to reduce sun exposure.

## **ADDITIONAL TERMS AND CONDITIONS**

Limitations on AquaTractions liability and provisions AquaTractions total liability under this warranty shall not exceed the replacement value of the original covered product. In no event will AquaTracton be liable under any theory of liability or be obligated for consequential, incidental, or indirect damages of any type or nature.

AquaTractions warranty shall be governed and construed according to the laws of the State of Minnesota, United States of America. The parties agree to personal jurisdiction in the State of Minnesota , and venue in Stearns County, Minnesota.